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Dated: October 9, 2003 Signature: David R. Burns
(David R. Burns)

Docket No.: APB-018
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Lundy Lewis

Application No.: 09/577224

Confirmation No.: 4214

Filed: May 23, 2000

Art Unit: 2143

For: METHOD AND APPARATUS FOR
REACTIVE AND DELIBERATIVE SERVICE
LEVEL MANAGEMENT (SLM)

Examiner: D. England

RESPONSE TO RESTRICTION REQUIREMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the restriction requirement set forth in the Office Action mailed May 7, 2003 (Paper No. 12), Applicant hereby provisionally elects claims Group 1, Claims 1-6 and 22 for continued examination.

A fee in the amount of \$2,010.00 is due for a Five-Month Extension of Time. Please charge our Deposit Account No. 12-0080, under Order No. APB-018 from which the undersigned is authorized to draw.

Dated: October 9, 2003

Respectfully submitted,

By David R. Burns
David R. Burns
Registration No.: 46,590
LAHIVE & COCKFIELD, LLP
28 State Street
Boston, Massachusetts 02109
(617) 227-7400
(617) 742-4214 (Fax)
Attorney/Agent For Applicant

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